

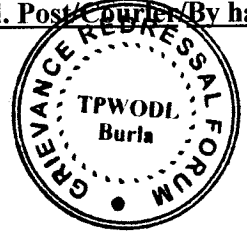
By Regd. Post/Courier/By hand

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

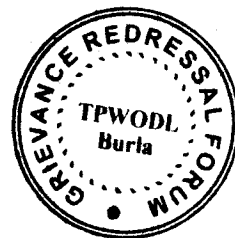


Ref: GRF/Burla/Div/JED/ (Final Order)/ 2200 (4)

Date: 30/12/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/715/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Bhimsen Purti At-Tachhada, Po-Kundeidia Dist- Sundergarh	4132-3512-0068		
3	Respondent/s	SDO (E), KUCHINDA, TPWODL, Jharsuguda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	25.01.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumer	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Restoration of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Other (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC (Conduct of Business) Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC Terms and Conditions for Determination of Tariff Regulations, 2004 6. Others			
8	Date(s) of Hearing	25.01.2024			
9	Date of Order	30/12/24			
10	Order in favour of	Complainant	✓	Respondent	Others
11	Details of Compensation awarded, if any.	NIL			



Place of Camp: SDO Office, Kuchinda

Appeared

For the Complainant- Bhimsen Puri

For the Respondent - SDO(E), Kuchinda, TPWODL, Jharsuguda.

GRF Case No- BRL/715/2024

Bhimsen Puri

At-Lachhada, Po-Kundeidia

Dist- Sundergarh

Consumer No.- 4132-3512-0068

VERS

SDC (E), Kuchinda, TPWODL, Jharsuguda

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month. Although the opposite party has submitted the PVR but mentioned nothing as discussed & stated during hearing, also has not submitted the W/S in this case. To avoid further delayed & to deliver the justice the opposite party is hereby directed to resolved the dispute w.r.t law & regulation.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-opted Member)

Grievance Redressal Forum

TPWODL, Burla - 768017

(A. K. Satpathy)

Member (Finance)

Grievance Redressal Forum

TPWODL, Burla - 768017

(A. K. Satpathy)

President

President

Grievance Redressal Forum

TPWODL, Burla - 768017

2. Sub-Divisional Officer (Elect.) Kuchinda, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website www.oerc.org under the "head "Cases->"GRF".

21/5/24

OT
ESD/SDO
25/07/24

GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.
E-mail: grf.burla@tpwesternodisha.com

GRIEVANCE REDRESSAL FORUM

Received

Complaint No. _____

No.....

Dt.....

TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Bhimsen Puerti Con. 41329512 CD 68
H. Lachhada
PO - Keeridehra Dist. Sundergarh

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

ESD TPWODL Keerkemi
Luhur SDO Keerkinda

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ଅନୁଗ୍ରାହକ ଶ୍ରୀ ଭିମ୍ମେନ ପୁର୍ତିଙ୍କ ଦ୍ଵାରା ଉପରୋକ୍ତ ବିବରଣୀ ସହ ମାଗିଥିବା ସେବା ଉପରେ କାର୍ଯ୍ୟକାରୀ ପଦକ୍ଷେପ ଗ୍ରହଣ କରିବା ପାଇଁ ଅନୁରୋଧ କରାଯାଇଛି।

- (4) Relief sought for.

ଆବେଦନକାରୀଙ୍କ ସୁରକ୍ଷା

- (5) Any interim relief sought for, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

- (7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complain no. allotted by the office of ESO/SDO/EE, if any.

Place: - Sambalpur

Date: - 25.9.2024

ଶ୍ରୀ ରାମେଶ ଚନ୍ଦ୍ର ପ୍ରଧାନ
Signature of the Applicant